



# *Relate 600*

*User guide*



# At a glance

## Start button A

Used as start button for storing numbers into the phone's memory.

## Handset park

When it is wall mounted, you can hook the handset on this if you need to temporarily move away from the phone.

## LCD display

Shows stored/dialed telephone numbers and Call My Bill information. Also features a call timer.

## Handset clip

Rotate for wall mounting to secure handset firmly in position.

## Direct dial memory buttons

Allows you to store up to 10 numbers (each up to 32 digits).

## Recall button

For use with BT Select Services and switchboards.

## Confirm button B

Use as a confirm button for storing numbers into the memory.

## Telephone number panel

**Secrecy button**  
Allows you to talk to someone in the same room, without the person on the other end of the line hearing your conversation.

## Secrecy LED indicator

Lights up when the secrecy button is on.

## Discount button C

Dial for discount number registration. Can be overwritten.

## Instructions panel

For buttons A, B, C.

## Timer button

This button can be used to time your outgoing calls.

## Raised dot

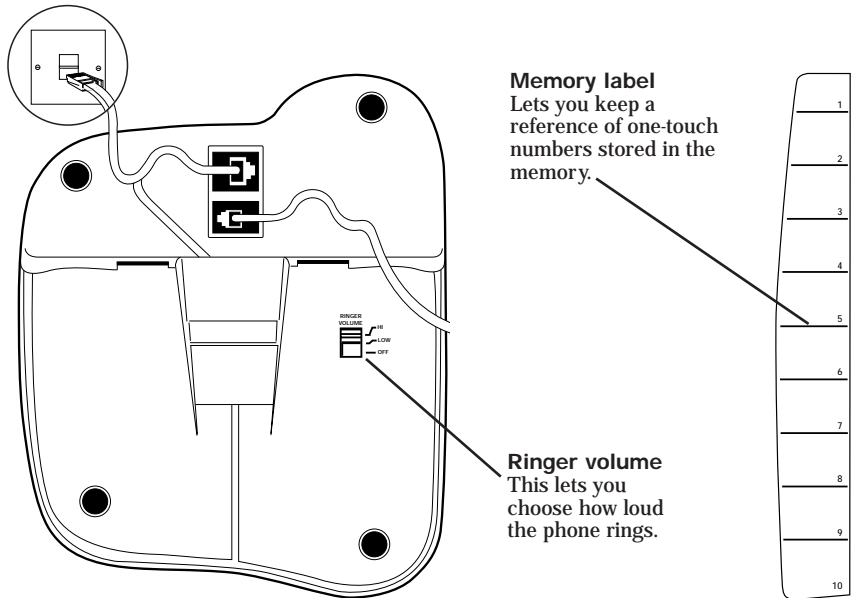
The raised dot on the 5 button helps you find the other numbers if you are visually impaired or dialling in the dark.

## 'Call my bill' button

Press for billing information. Can be overwritten.

## Redial button

Press to redial the last number called.



## Memory label

Lets you keep a reference of one-touch numbers stored in the memory.

## Ringer volume

This lets you choose how loud the phone rings.

- 1
- 2
- 3
- 4
- 5
- 6
- 7
- 8
- 9
- 10

# Setting up

## Follow these steps to get your Relate 600 ready for use.

Check that your Relate 600 is complete.

When you unpack you should have:

- Relate 600 telephone with telephone line cord attached.
- Bracket for wall mounting.
- 2 screws and wallplugs.

### Important: Before you use your Relate 600

Plan the location of the telephone. The following point should be considered.

- The Relate 600 should be within two metres of the phone socket. A new-style phone socket is needed.

If you do not have a new-style socket, call **Freefone 0800 800 150** and ask for a BT engineer to come and fit the correct socket. This is a chargeable service.

## 1 Plug your Relate 600 into the BT socket

## 2 Set the ringer volume

The ringer switch is located on the underside of the unit. There are 3 settings:



**HI** a loud ring; your Relate 600 is pre-set to this position.

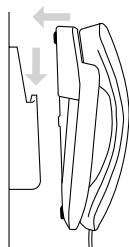
**LOW** a quiet ring.

**OFF** no ring – if you don't want to be disturbed.

Your Relate 600 is now ready for use.

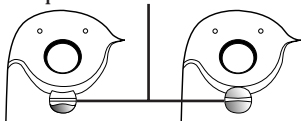
## 3 Wall mounting your Relate 600 (optional)

Your Relate 600 can be wall mounted by using the bracket provided. Use the wall bracket provided to mark the position of the screws. (Drill size 8mm).



### Handset clip

To rest the handset when the Relate 600 is wall mounted. Twist and turn it until it locks into place.



# How to use your Relate 600

## Using the memory to store and dial Friends & Family numbers

You can store up to 10 of your most important, or regularly used numbers, and then dial them by pressing just one button for each.

(The numbers can each be up to 32 digits long).

**Note:** Instructions are revealed when directory label is removed.

- Remove the memory label and pick up the handset.
- The first **ARROW** indicator will glow, to indicate the start of the memory storing sequence, the LCD display will show three short lines.



- Press button **A** (a single 'beep' will be heard).
- The second **ARROW** indicator will glow, informing you to select one of the ten memory buttons, the LCD display will be blank.
- Press one of the memory buttons **1-10**, if the memory location has a number in it, this will appear on the LCD display.
- The third **ARROW** indicator will glow, informing you to key in the number you want to store.
- Key in the telephone number you want to store, this will be displayed on the LCD. If there is a number in the memory location the new number will over write it.
- The fourth **ARROW** indicator will glow, informing you to confirm your selection, the LCD will display the number for 10 seconds.



- Press button **B** to confirm (two 'beeps' will be heard). The fifth and first **ARROW** indicators will glow alternately, instructing you to make a choice.



- Press button **C** to inform BT of the number to qualify for your Friends and Family discount, the LCD will display the number of the friends and family service.

(Have your account number ready for reference; this is available on your phone bill.)

- Write the name of the person whose number you have just stored (if you use pencil, you can easily change it in the future) in the appropriate space on the memory label. *or*
- Press button **A** to continue to store up to nine other numbers in the memory buttons. Remember to use a different memory button each time a number is stored. The **ARROW** indicators will glow to lead you through the memory store sequence.

If your phone is unplugged from its socket, the memory will hold the stored numbers for 5 minutes. If unplugged for more than 5 minutes, the numbers may be lost and you will need to re-programme.

## To dial numbers stored in the memory

- Pick up the handset.
- Press the **MEMORY** button of the number you wish to call.
- Relate 600 will dial the number automatically.

- When the call is answered, proceed with your conversation and replace the handset on completion.



### To change numbers stored in the memory

To change or replace telephone numbers stored in the **MEMORY**, simply repeat the process used for storing the original numbers, but key in the new number. The number stored in that location is automatically replaced with the new one you are entering.

## Additional features

### To redial a telephone number at the touch of a button



- Pick up the handset.
- Press the **REDIAL** button.
- The last dialled number is redialled automatically and shown on the display.

### Using the secrecy button

Using the **SECRECY** button allows you to talk to someone in the same room whilst on a call, without the person on the other end of the line hearing your conversation.



- During a call, press and release the **SECRECY** button. You will now be able to talk without the person on the other end of the line hearing your conversation.
- The **SECRECY** LED will glow.
- Release the **SECRECY** button again to continue your call.

### Using the Call timer facility

Relate 600 allows you to time the length of a call simply by pressing the timer button. The display shows the time in minutes and seconds.



00:00

- Lift the handset and dial the number required.
- When your call is answered, press **timer button**, the display will show the length of the previous call.
- Press the timer button again to start the timer.
- The timer will automatically stop when the handset is replaced.





### Using the 'Call My Bill' function

*Have your account number ready for reference; this is available on your phone bill.*

- Pick up the handset.
- Press the **CALL MY BILL** button.
- Listen to the billing information about your last phone bill.
- Replace the handset.

### Using Call My Bill and button C as extra memory stores

To re-programme Call My Bill and button C

- Pick up the handset and lift the directory label.
- 
- Press **START** button **A** (a single 'beep' will be heard).
-  
- Press button **C** or **CALL MY BILL** button.
  - Key in the phone number you wish to store (up to 16 digits).
- 
- Press button **B** to confirm (two 'beeps' will be heard).
  - Replace the handset and directory label.

### To restore button Call My Bill and button C (to factory setting)

- Pick up the handset and lift the directory label.
- Press **START** button **A** (a single 'beep' will be heard).
- Press button **C** or **CALL MY BILL** button twice.
- Press button **B** to confirm (two 'beeps' will be heard).
- Replace the handset and directory label.

### Using the recall button



If your Relate 600 is connected to a PBX, the **RECALL** button enables you to use features provided by the switchboard. Please contact your communications manager or PBX supplier for details.

The **RECALL** button can also be used in conjunction with BT Select Services.

*If you are connected to a digital exchange, you can subscribe to a range of useful BT Select Services.*

*If you wish to subscribe to any of these, or need further information, contact BT on **FREE**fone 0800 800 152 (residential customers) or **FREE**fone 0800 800 154 (business customers), 8am to 6pm, Monday to Friday.*

### Using your Relate 600 with a PBX

If your Relate 600 is to be connected to switchboard, make sure that the switchboard uses Timed Break Recall. For further help and advice with this, contact BT on **FREE**fone 0800 800 154.

# Help

*If you have any problems using your Relate 600, this section will give you the most common, easy-to-follow solutions.*

## If you have no dialling tone

- Check that your Relate 600 is correctly connected to the phone socket.

## If your phone does not ring

- Check ringer volume is not set to OFF by mistake.
- You may have overloaded your system.
- Check other telephones/faxes on the property. (See 'Ringer Equivalence Number' opposite.)

## If you still have a problem, you can check whether or not your line, or socket, is faulty.

- If you have a working phone, or another extension, unplug it and connect it to your Relate 600 instead.
- If it works, the original socket may be faulty.
- If Relate 600 does not work, it may be faulty.

## What to do if the above tips do not correct the fault

If you rented your Relate 600: contact your local BT fault service on BT **Freefone 0800 800 151**.

## Guarantee

This product is guaranteed for 1 year, provided that:

- The goods have only been used for their intended purpose, and have not been subjected to misuse, or been wilfully or accidentally damaged.
- The goods have not been tampered with or repaired by anyone other than BT, its staff, or agents.

### *Warning*

*Some suppliers offer extended warranty schemes for cover outside the initial 12-month period. Please ask them for details of the standards against which approval was granted.*

# Technical information

## Environment

Your Relate 600 should be kept free of dust, moisture, high temperature, vibration and should not be exposed to direct sunlight. Do not stand it on carpets or other surfaces which generate fibres, or place it in locations which prevent the free flow of air over its surfaces.

### *Warning*

The apparatus is only designed to be operated in a normal office, or domestic environment, where the relative humidity does not exceed 60%. It should not be used in bathrooms or near water.

## You may connect it to

- Direct exchange lines providing Multi-Frequency (MF) signalling and Timed Break Recall facilities.
- Extensions with new plug and socket arrangements provided with these direct exchange lines.
- Compatible PBXs.

## Important! Compatible PBXs

Your Relate 600 is only approved for use with compatible PBXs, including those which do not provide secondary proceed indication. Even if you do have a compatible PBX, it cannot be guaranteed that the telephone will operate correctly under all possible conditions of connection. If you experience any difficulties or would like a list of suitable PBXs, contact BT on **Freefone 0800 800 154**.

## Ringer Equivalence Number (REN)

If you connect too many telephones or other devices to your telephone line, they may not ring correctly. To determine how many telephones and devices can be connected to your line, add together all the RENs of all the apparatus you wish to connect. If this total exceeds 4, they might not ring or operate correctly.

The REN of your Relate 600 and the majority of telephones in the UK (unless otherwise marked) is 1.



*Offices in Europe, North America,  
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in the instructions for use subject to  
the conditions set out in them